



REED & EMBER

1614 Harmon Pl., Ste #230
Minneapolis, MN 55403
(612) 217-1526
reedandember.com

Health Care Bill of Rights at Reed & Ember PLLC

It is the intent of this document that every client's civil and religious liberties, including the right to independent personal decisions and knowledge of available choices, shall not be infringed and that this firm shall encourage and assist in the fullest possible exercise of these rights. **These rights are for your protection.** Reed and Ember PLLC will never require a client to waive these rights as a condition of admission.

Current facility policies, inspection findings of state and local health authorities, and further explanation of the written statement of rights shall be available to Clients, residents, their guardians or their chosen representatives upon reasonable request to the administrator or other designated staff person

Courteous treatment - Clients have the right to be treated with courtesy and respect for their individuality by employees of or persons providing services at R&E.

Appropriate health care - Clients have the right to appropriate care based on individual needs. Appropriate care means care designed to enable clients to achieve their highest level of mental functioning via services provided at R&E. This right is limited where the service is not reimbursable by public or private resources.

Provider's Identity - Clients shall have or be given, in writing, the name, business address, telephone number, and specialty, if any, of the provider responsible for coordination of their care. In cases where it is medically inadvisable, as documented by the provider in a client's care record, the information shall be given to the client's guardian or other person designated by the client as a representative.

Relationship with other health services - Clients who receive services from an outside providers are entitled, upon request, to be told the identity of the provider. Clients shall be informed, in writing, of any health care services which are provided to them by individuals, corporations, or organizations other than R&E. Information shall include the name of the outside provider, the address, and a description of the service which may be rendered. In cases where it is medically inadvisable, as documented by the provider in a client's care record, the information shall be given to the patient's guardian or other person designated by the patient as a representative.

Information about treatment - Clients shall be given by their provider complete and current information concerning their diagnosis, treatment, alternatives, risks, and prognosis as required by the provider's legal duty to disclose. This information shall be in terms and language the clients can reasonably be expected to understand. Clients may be accompanied by a family member or other chosen representative, or both. This information shall include the likely medical or major psychological results of the treatment and its alternatives. In cases where it is medically inadvisable, as documented by the provider in a client's medical record, the information shall be given to the client's guardian or other person designated by the client as a representative. Clients have the right to refuse this information.

Participate in treatment - Clients have the right to participate in the planning of their health care. This right includes the opportunity to discuss treatment and alternatives with R&E providers and the right to include a family member or other chosen representative, or both.

Continuity of Care - R&E Clients shall have the right to be cared for with reasonable regularity and continuity of staff assignment unless it is clinically inadvisable, as documented by the provider in a Client's medical record.

Right To Refuse Care - Clients have the right to refuse treatment based on the information given about treatment. Clients who refuse treatment shall be informed of the likely psychological results of the refusal, with documentation in the individual medical record. In cases where a patient is incapable of understanding the circumstances but has not been adjudicated incompetent, or when legal requirements limit the right to refuse treatment, the conditions and circumstances shall be fully documented by the provider in the Client's medical record.

Freedom From Maltreatment - Clients shall be free from maltreatment as defined in the Vulnerable Adults

Protection Act. "Maltreatment" means conduct described in section 626.5572, subdivision 15, or the intentional and nontherapeutic infliction of physical pain or injury, or any persistent course of conduct intended to produce mental or emotional distress.

Treatment privacy - Clients shall have the right to respectfulness and privacy as it relates to their medical and personal care program. Case discussion, consultation, examination, and treatment are confidential and shall be conducted discreetly.

Personal privacy - Clients shall have the right to every consideration of their privacy, individuality, and cultural identity as related to their social, religious, and psychological well-being. Facility staff shall respect the privacy of a patient, except in an emergency or where clearly inadvisable.

Confidentiality of Records - Clients shall be assured confidential treatment of their personal and medical records, and may approve or refuse their release to any individual outside the facility. Copies of records and written information from the records shall be made available in accordance with this subdivision and sections 144.291 to 144.298. This right does not apply to complaint investigations and inspections by the Department of Health, where required by third-party payment contracts, or where otherwise provided by law.

Reed & Ember can comply with patient, guardian, conservator's instructions during an enforcement proceeding

Disclosure of services available - Clients will be informed, prior to or at the time of admission, of services that are available and which services available are at an additional charge. Facilities shall make every effort to assist Clients in obtaining information regarding whether the Medicare or medical assistance program will pay for any or all of the aforementioned services.

Responsive service - Clients shall have the right to a prompt and reasonable response to their questions and requests.

Personal privacy - Clients shall have the right to every consideration of their privacy, individuality, and cultural identity as related to their social, religious, and psychological well-being. Facility staff shall respect the privacy of a patient, except in an emergency or where clearly inadvisable.

Grievances - Clients shall be encouraged and assisted, throughout their course of treatment, to understand and exercise their rights as Clients, residents, and citizens. Clients may voice grievances and recommend changes in policies and services to facility staff and others of their choice, free from restraint, interference, coercion, discrimination, or reprisal, including threat of discharge. Notice of the grievance procedure of the facility shall be posted in a conspicuous place.

Personal Property - Clients may retain and use their personal clothing and possessions as space permits, unless to do so would infringe upon rights of other Clients or residents, and unless medically or programmatically contraindicated for documented medical, safety, or programmatic reasons.

Right to Associate - Clients may bring another person at their discretion if the activities do not infringe on the right to privacy of other residents or are not programmatically contraindicated.

Protection and Advocacy Services - Clients shall have the right of reasonable access at reasonable times to any available rights protection services and advocacy services so that the patient may receive assistance in understanding, exercising, and protecting the rights described in this section and in other law. This right shall include the opportunity for private communication between the patient and a representative of the rights protection service or advocacy service.